



UNLOCKING ASPIRATIONS THROUGH AFFORDABLE HOUSING

Maintenance Operative

ROLE SUMMARY

LOWE are the leading independent property guardian company that specialises in providing property owners with a professional, efficient and low-cost solution to the issues arising from vacant buildings. In turn, we provide quality and affordable accommodation for London's young professionals, keyworkers and creatives. We have a desire to do things differently and disrupt the property guardian market for the better.

We are looking for a new team member to join our Property Services team. The ideal candidate must have experience in property maintenance and carry out a wide range of tasks (both skilled and unskilled) – as well as be highly organised, with exceptional attention to detail and excellent communication skills. This is a fantastic opportunity to work directly with our portfolio of guardian properties and be a part of a growing business with ambitious plans for the future.

KEY RESPONSIBILITIES

- Carrying out independent visits to LOWE Properties to carry out remedial issues raised by property guardians as coordinated by the maintenance helpdesk.
- Plumbing skills; including shower repairs and replacements, replacing mixer taps/valves, tap repairs and replacements, installation of isolation points, remedial repairs and removal of pipework, fault fixing boiler issues.
- Carpentry skills, such as installing fire doors, countertop repairs and installation, building partition walls.
- Locks; replacements and adjustments.
- Electrical skills; lighting and basic fault finding.
- Completing all works following appropriate health and safety standards.
- Clear waste where necessary.
- Assist with Property Set Ups and Hand Backs where required.
- Liaising with Head Guardians, Guardian Representatives and Health & Safety Marshals across LOWE properties to ensure they have regular refresher training on Health & Safety (e.g., weekly fire alarm testing and fire escape routes).
- Weekly meeting with Head of Guardian Services and Property Services.

ROLE PROFILE

- 3+ years' experience in a property maintenance, property management or inspection role
- Excellent communication, reporting and organisational skills
- A positive, outgoing, and enthusiastic attitude
- Self-motivated, problem solver with first class customer service skills, who is willing to push themselves and achieve results
- Ability to prioritise workload and efficiently manage diary to achieve results
- Enthusiasm for identifying and embracing new ways of working and good practice

BENEFITS

- Competitive salary and annual performance-based bonus
- 25 days holiday (+ birthday day off)
- Regular social events and team outings